

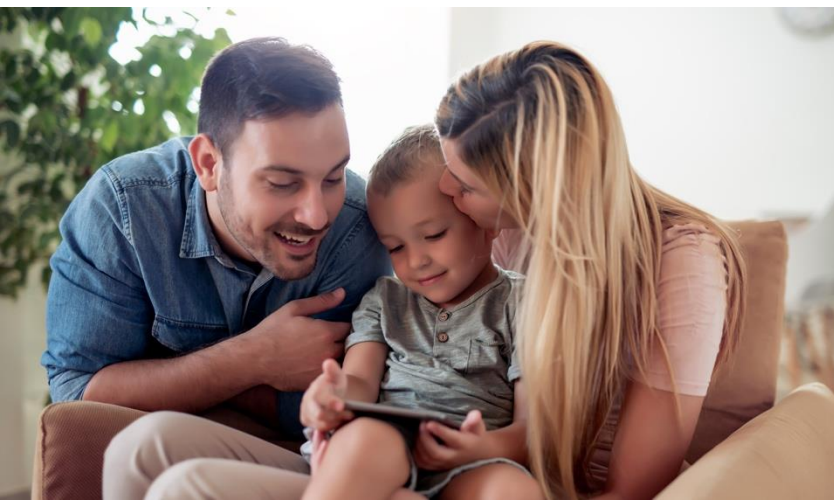
Judgment-free Parenting Support

1-800-CHILDREN
Call Line & Resource Directory



1-800-CHILDREN
Supporting Parents

Powered by Kansas Children's Service League





All In For Kansas Kids

Needs Assessment Key Finding:

Families should be able to easily navigate and access community-based early childhood systems and supports.

Strategic Plan Alignment:

1-800-CHILDREN is available 24/7 to ensure families are connected to the information, local resources, and supports they need, when they need them.



Brief History

- Established in 1992 as the “Parent Helpline” powered by Kansas Children’s Service League
- Long standing history of collaboration with state and local agencies and organizations
- Recently re-organized, re-branded, and re-launched!



Re-Organizing

- Hired a supervisor + two additional call line staff (4 total)
- New resource database: 1800childrenks.org
- Updated workflows so staff can follow up with callers to ensure they received the help they were looking for



Re-Branding

- Trozzolo, a Kansas City Marketing Company, conducted focus groups gathering valuable feedback from parents and providers from across the state
- Updated logo, branding, and language
- Finalizing full marketing campaign



Re-Launch

- Increase awareness of 1-800-CHILDREN call line and resource directory to families across the state
- Continue to update and add resources to the directory
- Identify and support collaborative opportunities to support Kansas families

Judgment-free Support



Families can easily connect with the information, local resources, and support they need 24/7, even if what they need is just a listening ear.



No question is off limits



Call 1-800-CHILDREN
(1-800-332-6378)



Download the mobile app by searching
1800CHILDRENKS in your app store



Email or Text 1800CHILDREN@kcsl.org



Visit 1800CHILDRENKS.org to find
resources near you

What happens on a phone call?

We are in your corner!

What support or advice can we offer in this moment?

What support or resource could be helpful moving forward?

Can we follow up to ensure they found what they need?

1800childrenks.org

Resource Directory Database



1-800-CHILDREN
Supporting Parents



Step 1: Enter your zip code

The screenshot shows a web browser window with the URL 1800childrens.org. The page header includes the 1-800-CHILDREN logo and navigation links for Support, Sign Up, and Log In. The main content area features the heading "Connect with resources and services in your community" with a blue arrow pointing to a "Zip" input field containing "67042" and a "Search" button. To the right is the 1-800-CHILDREN logo and the text "Supporting Parents" and "Powered by Kansas Children's Service League". Below this is a paragraph: "1-800-CHILDREN is here to provide 24/7 support without judgement. No question is too big or too small when it comes to parenting. Find helpful resources and supports near you through this site or connect with a real person by calling 1-800-CHILDREN. We offer free and confidential support in English and Spanish as well as multiple other languages." At the bottom are three circular icons: a telephone, an envelope, and a smartphone. The footer contains a "Select Language" dropdown, a language icon, and links for Suggest Program, Claim Programs, Accessibility, Terms, and Privacy, along with the copyright notice "© 2011-2020. Powered by Aunt Bertha."

1-800-CHILDREN | Supporting Parents

Support Sign Up Log In

Connect with resources and services in your community

Zip

1-800-CHILDREN Supporting Parents
Powered by Kansas Children's Service League

1-800-CHILDREN is here to provide 24/7 support without judgement.
No question is too big or too small when it comes to parenting. Find helpful resources and supports near you through this site or connect with a real person by calling 1-800-CHILDREN. We offer free and confidential support in English and Spanish as well as multiple other languages.

Select Language

Suggest Program | Claim Programs | Accessibility | Terms | Privacy
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Step 2: Search for local programs

1-800-CHILDREN Support Sign Up Log In

ZIP or keyword or program name

Select Language ▼

Food Housing & Goods Parenting Early Childhood Health Money & Employment Education Safety Legal Seasonal

Find programs
that serve people in El Dorado, KS 67042

Type a search term, or pick a category

This curated database of resources is provided by **1-800-Children, Supporting Parents**

Kansas COVID-19 Vaccine Info ×

For more information about the COVID-19 vaccine in Kansas, including the Kansas Find My Vaccine Map, please visit the Kansas Department of Health and Environment's website.

[KANSAS COVID-19 VACCINE INFO](#)

Filter As Needed

Personal Filters

El Dorado, KS (67042) / care / help find childcare (3)

Personal Filters

Age Group

- infants: 0 months - 1 year
- children: 2 - 12 years
- teens: 13 - 19 years
- young adults: 20 - 30 years
- adults: 31 - 54 years
- seniors: 55 years+

Household families


- single parent
- with children

Role

- caregivers
- parents

Armed Forces

- active duty
- national guard
- veterans



Program Filters

7042) / care / help find childcare (3) Sort by RELEVAN

Personal Filters **Program Filters** **Income Eligibil**

I want to

- Visit
- Call
- Email
- Apply or Schedule Online


Open Hours

- Open Now

Cost

- Free
- Reduced Cost

Program communicates in

 FILTER SEARCH



Step 3: Review the details

Personal Filters | **Program Filters** | **Income Eligibility**

Due to the ongoing COVID-19 outbreak, some of this information may change. Call ahead before visiting.
Notice something out of date? Let us know, click **Suggest** to recommend a change.

Child Care Resource and Referral

by **Child Care Aware of Kansas**

Child Care Aware of Kansas provides free and confidential referrals that are tailored to fit the needs of each individual family seeking child care. We provide families with consumer education to...

Main Services: [help find childcare](#)

Serving: [adults](#), [young adults](#), [teens](#), [seniors](#), [families](#), [with children](#), [single parent](#), [caregivers](#), [parents](#)

Next Steps:
Call **877-678-2548** or apply on their [website](#).
Serves your state
Open Now : 8:00am - 5:00pm

MORE INFO | **SAVE** | **SHARE** | **NOTES** | **SUGGEST** | **APPLY ON THEIR SITE**

PRINT VIEW

Eligibility: Follow the Next Steps to find out if this program has eligibility criteria.

Availability: available

Description: Child Care Aware of Kansas provides free and confidential referrals that are tailored to fit the needs of each individual family seeking child care. We provide families with consumer education to assist them in choosing a quality child care program.

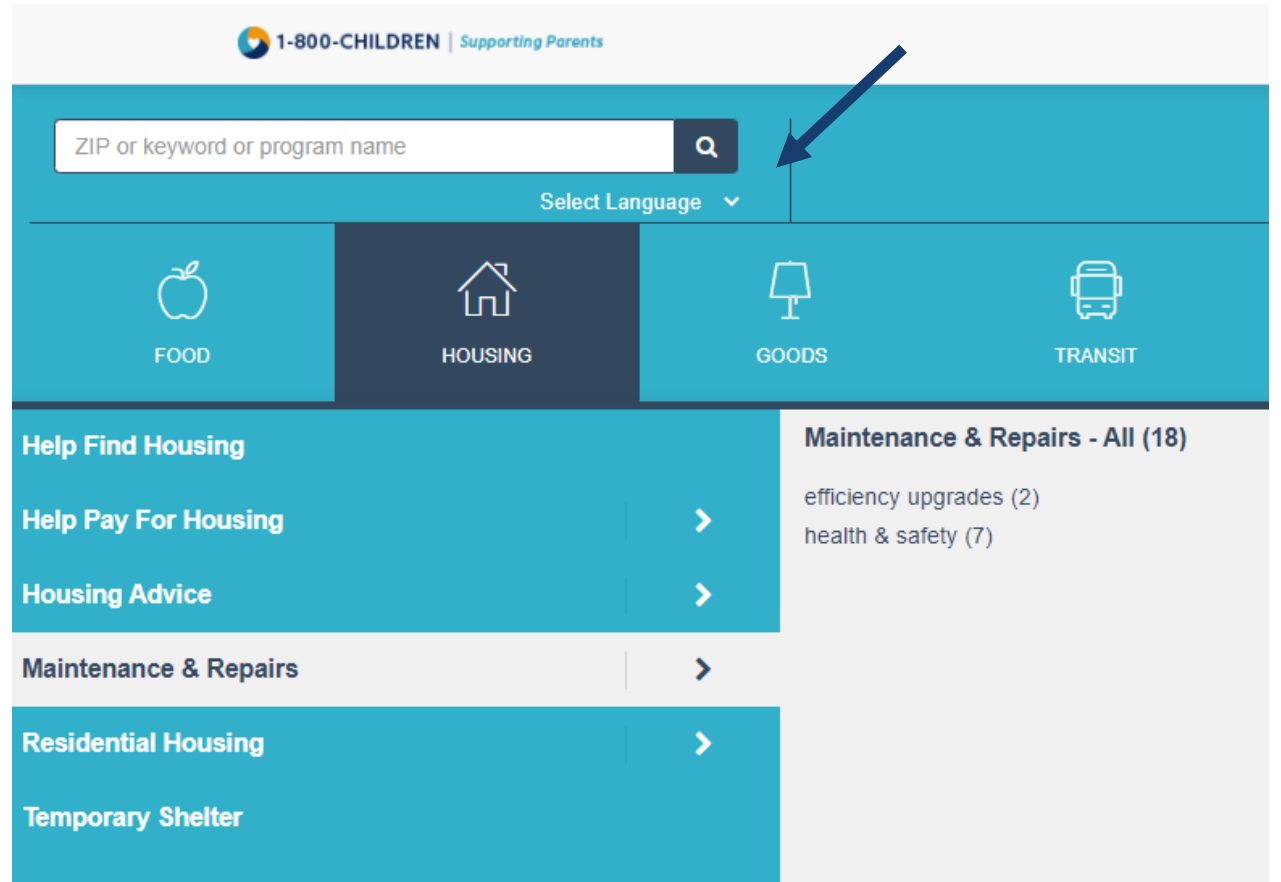
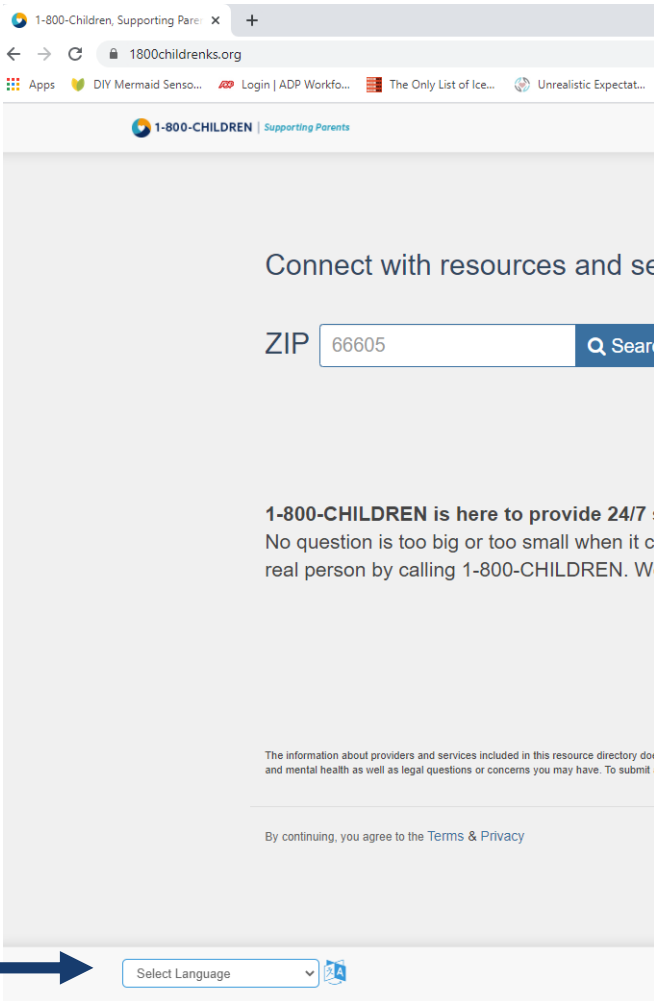
Services provided:
- Help finding childcare

Languages: English

Cost: Free

[Suggest Program](#) | [Claim Programs](#) | [Accessibility](#) | [Terms](#) | [Privacy](#)
© 2011-2020. Powered by Aunt Bertha.

Accessibility



Program Cards

Confirm your program is listed

Update your program
information

Add your program

Manage your program card

Your program could already be included!

Locate the search bar in the upper left-hand corner

AND

Type in the name of your program or organization to see if it is already listed

OR

Go to 1800CHILDRENKS.org/find_a_program and search for your program

The screenshot shows a web browser window with the URL 1800childrenks.org/search_results/67203. The page header includes the logo for 1-800-CHILDREN | Supporting Parents. A search bar in the upper left corner contains the text "Childcare aware". Below the search bar, a dropdown menu displays search suggestions: "childcare", "help pay for childcare", and "help find childcare". Underneath, a section titled "Top matches (6)" lists several results: "Child Care Aware of Kansas", "Aware in Care Kit", "Public Awareness", and "College Awareness Program". A link "See all program / provider matches" is provided at the bottom of the list. On the right side of the page, there are icons for "GOODS" and "TRANSIT". At the bottom right, a large number "1,606 p" is visible, followed by the text "serve people in" and a search input field with the placeholder "Type a search te".

Your program is listed, but you need to update information

On your provider card, click the "Suggest" button toward the bottom

A dialogue box will open. In this box, type your email and add a message regarding the update need.

Your suggested change will be reviewed and verified by the data team within 48 hours. You will receive a follow up email confirming changes or requesting additional information, as needed.






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Main Services: [help find childcare](#)

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Next Steps:
Call **877-678-2548** or apply on their [website](#).
Serves your state
Open Now : 8:00am - 5:00pm

MORE INFO  SAVE  SHARE  NOTES  SUGGEST  [APPLY ON THEIR SITE](#)

Let us know about any missing or out-of-date information 

From*

Your email (in case we have a question).

Message*

Tell us how to make this listing better.

[Work here?](#)
Manage this listing to unlock and update this listing.

[SEND](#) We'll notify our data management team to update this listing.

[Suggest Program](#) | [Claim Programs](#) | [A](#)

How to add your program

Click "Suggest Program" on the bottom right-hand corner of the webpage

Fill out as many details as you can about your program

Once submitted, the data team will review and add the program within 48 business hours including a follow-up email confirmation or request for additional information, as needed.

Professionals (VAREP) Cares

military and veterans as a result of a sudden emergency
since The fund assists...

healthcare , help pay for housing ,
for transit , help pay for car ,
or childcare

ins , emergency



SHARE



NOTES



SUGGEST

Next Steps:

Go to the [program's website](#).

Serves nationwide

Closed Now : [See open hours](#) ▼

→ SEE NEXT STEPS

< 1 - 25 of 28 >

Manage your own program card

Claim your program by clicking on "Claim Programs" on the bottom right-hand side of the webpage

OR

Go to 1800CHILDRENKS.org/claims

When you claim your program, you can update your own listing as needed

You will also have access to free data metrics from the site related to your program

Professionals (VAREP) Cares

military and veterans as a result of a sudden emergency
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SHARE

NOTES

SUGGEST

Next Steps:

Go to the [program's website](#) .

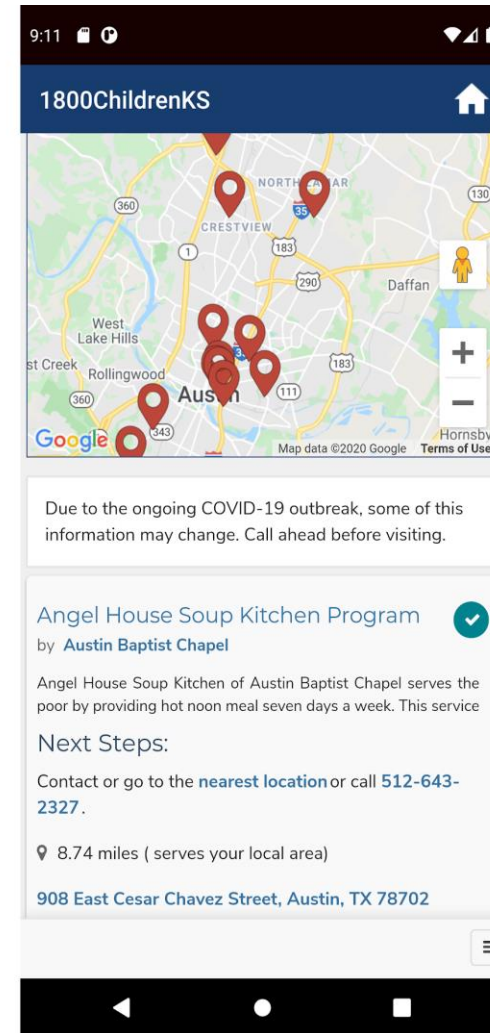
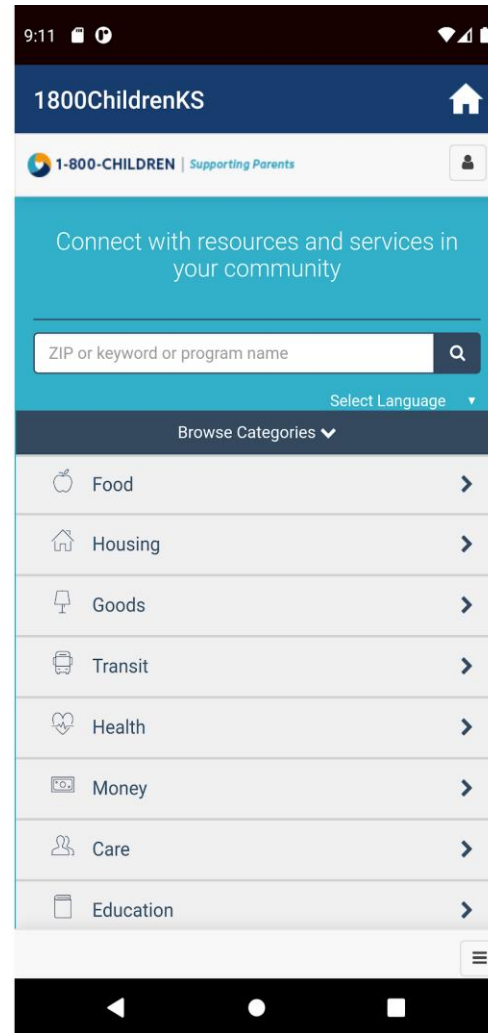
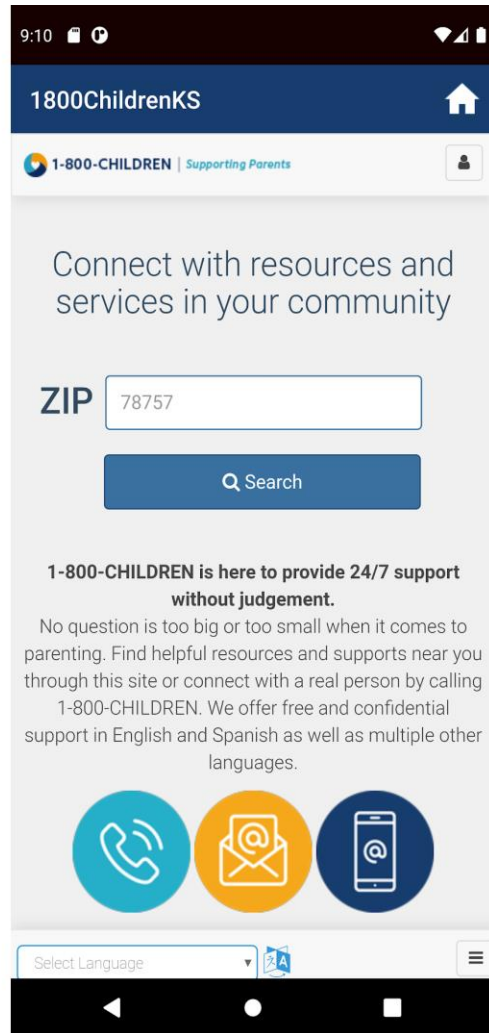
Serves nationwide

 Closed Now : [See open hours](#) ▼

→ SEE NEXT STEPS

< 1 - 25 of 28 >

Free downloadable app for iOS and Android



Quick Reference Guide for Providers



Quick Reference Guide:

How to include and update program information in the 1-800-CHILDREN Resource Directory

An easily accessible, reliable, and organized system of community resources ensures that Kansas families and communities are connected to the information, services, and supports they need, when they need them. The 1-800-CHILDREN Resource Directory and Call Line provides 24-hour, confidential, free information, support, and connection to local resources across the state. Every program added to the 1-800-CHILDREN Resource Directory is reviewed, updated, and verified, at minimum, every 6 months.

To ensure a robust and reliable resource directory we need your help. Step-by-step directions are outlined in the following pages to assist you in updating, adding, and/or claiming your program in the statewide 1-800-CHILDREN Resource Directory.



Visit 1800CHILDRENKS.org to find resources near you.



Download the mobile app by searching **1800CHILDRENKS** in your app store.



Call 1-800-CHILDREN (or 1-800-332-6378) to connect with a real person.



Text or email 1800CHILDREN@kcsli.org.



1-800-CHILDREN
Supporting Parents

1-800-CHILDREN is available 24/7 to connect you with resources and supports.

Include a Search Bar directly on your website!

Find helpful resources near you or call 1-800-CHILDREN.

SEARCH

 1-800-CHILDREN | Supporting Parents

Include a hyperlinked graphic in your email or website



1-800-CHILDREN
Supporting Parents

HELPLINE AND RESOURCE DIRECTORY

Family Outreach

Why is there spit-up everywhere?

What's this thing called balance I hear other dads talking about?

How do I help my kid deal with the world's meanest third grader?

How much tummy time is too much tummy time?

Where can I find more parent friends?

Is screen time bad for my kid? How about for me?

Should he be potty trained by now?

HOW THE HECK DO YOU GET YOUR BABY TO SLEEP THROUGH THE NIGHT?!

What is cradle cap and what makes it go away?

Will my teenager ever think I'm cool again?

Is green poop normal? OK, what about yellow poop?



1-800-CHILDREN
Supporting Parents

When it comes to raising your child, no question is off limits.

Get judgment-free parenting support
24/7 in English and Spanish
as well as multiple other languages.



Call 1-800-CHILDREN.
(or 1-800-332-6378)



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Text or email 1800CHILDREN@kcsli.org.



Visit 1800CHILDRENKS.org
to find resources near you.



1-800-CHILDREN
Supporting Parents

Powered by Kansas Children's Service League

Update 1-800-CHILDREN on existing branded materials.



Powered by Kansas Children's Service League



HELPLINE AND RESOURCE DIRECTORY

BRIGHT SPOT

Staff were able to directly text a women who was currently homeless helpful resources including directions via Google map, hours of operation, and direct contact information.



1-800-CHILDREN

BRIGHT SPOT

Staff talked with mom who was struggling with her 3-year-old's behavior.

Call line staff reassured mom and together they identified some things she could try including connecting her to a local parenting class she could attend.



1-800-CHILDREN

BRIGHT SPOT

A mom called in the middle of a panic attack. Her baby had not been sleeping well and she was exhausted. She had very little support at home. Staff were able to help her calm down and talked through some ideas to help her at home. Mom was also provided with local parenting support groups so she could connect to additional supports.



1-800-CHILDREN

Outreach Recommendations

What groups, agencies, and/or organizations would be helpful to present or conduct outreach to?

How can we best support you in disseminating this information?

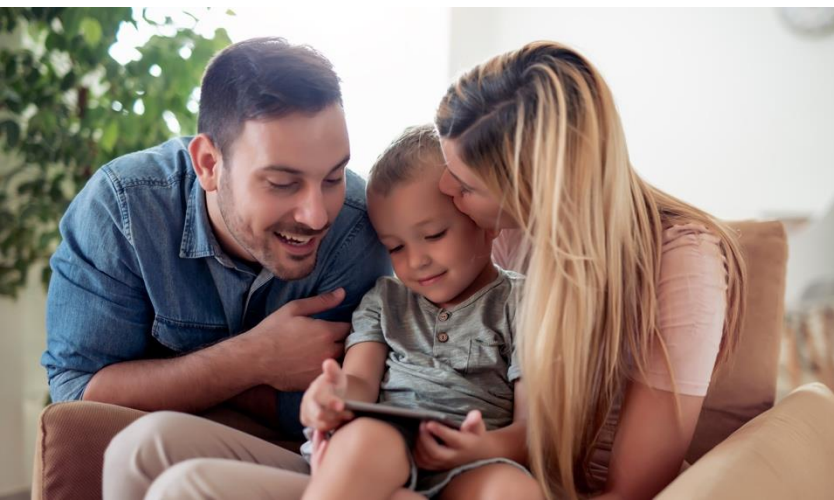
Contact Us!

Kaitlyn Moore
Community Engagement & Marketing Coordinator
kamoore@kcsl.org



1-800-CHILDREN
Supporting Parents

Powered by Kansas Children's Service League



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